

## COOKIES POLICY

Please read this cookie policy carefully as it contains important information on who we are and how we use cookies on our website. This policy should be read together with our Privacy Policy which sets out how and why we collect, store, use and share personal information generally, as well as your rights in relation to your personal information and details of how to contact us and supervisory authorities if you have a complaint.

### Who we are

This website is operated by Galaxy Connect Limited trading as Galaxy Connect. We are a manufacturer and distributor of electronic- cigarettes, e-liquids and accessories and for more information see [galaxyconnect.co.uk](http://galaxyconnect.co.uk)

### Our website

This cookie policy relates to your use of our website.

### Cookies

A cookie is a small text file which is placed onto your device (e.g. computer, smartphone or other electronic device) when you use our website. We use cookies on our website. These help us

- recognise you and your device and store some information about your preferences or past actions
- understand what you use and like about the website
- understand what you do not use and do not like about the website
- provide a more enjoyable, customises service and experience
- develop and deliver better products and services tailored to the interests and needs of our customers
- we may monitor how many times you visit the website, which pages you go to, traffic data, location data; and
- the originating domain name of your internet service provider.

This information helps us to build a profile of our users. Some of this data will be aggregated or statistical, which means that we will not be able to identify you individually.

For further information on our use of cookies, including a detailed list of your information which we and others may collect through cookies, please see below.

For further information on cookies generally, including how to control and manage them, visit the guidance on cookies published by the UK Information Commissioner's Office, [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org).

### Consent to use cookies and changing settings

We will ask for your permission (**Consent**) to place cookies or other similar technologies on your device, except where they are essential for us to provide you with a service that you have requested (e.g. to enable you to put items in your shopping basket and use our check-out process).

You can withdraw any consent to the use of cookies or manage any other cookie preferences by opting out on certain cookies. You have choices on how we use cookies. Please note that if you limit the ability of how we set cookies, you may worsen your overall user experience, since it may no longer be personalized to you. It may also stop you from saving customised settings like login information.

## Our use of cookies

The table below provides more information about the cookies we use and why:

|                    |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                           |
|--------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| 'Google Analytics' | _ga          | <p><i>This is a web analytics service provided by Google Inc. which uses cookies to show us how visitors found and explored our site, and how we can enhance their experience. It provides us with information about the behaviour of our visitors (e.g. how long they stayed on the site, the average number of pages viewed) and also tells us how many visitors we have had.</i></p> <p>This cookie collects information in an anonymous form.</p> <p>Session cookies: These allow our website to link your actions during a particular browser session. These expire each time you close your browser and do not remain on your device afterwards.</p> <p>Persistent cookies: These are stored on your device in between browser sessions. These allow your preferences or actions across our website to be remembered. These will remain in your device until after 6 months of inactivity or you delete them from your cache.</p> | <i>Essential (we will therefore not request your consent before placing this cookie).</i> |
| Age Verification   | vapeJucceAge | <p>This is an age verification service provided by Age Checked which uses cookies to prove someone is over 18, Whether or not a customer has been verified is then stored on our site so that each customer will only have to be verified once.</p> <p>This cookie collects information in an anonymous form unless the information provided during checkout is not sufficient to verify age, further data is then requested for the purposes of verifying age but this data is not stored.</p> <p>Session cookies: These allow our website to link your actions during a particular browser session. These expire each time you close your browser and do not remain on your device afterwards.</p> <p>Persistent cookies: These are stored on your device in between browser sessions. These allow your preferences or actions across our</p>                                                                                         | <i>Essential (we will therefore not request your consent before placing this cookie).</i> |

|                           |            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                           |
|---------------------------|------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
|                           |            | website to be remembered. These will remain in your device until after 24 hours of inactivity or you delete them from your cache.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                           |
| User login                | _gid       | <p>This cookie pre-fills information for customers when they log into their account using their personal login information.</p> <p>This cookie collects information in an anonymous form.</p> <p>Session cookies: These allow our website to link your actions during a particular browser session. These expire each time you close your browser and do not remain on your device afterwards.</p> <p>Persistent cookies: These are stored on your device in between browser sessions. These allow your preferences or actions across our website to be remembered. These will remain in your device until after 24 hours of inactivity or you delete them from your cache.</p> | <i>Essential (we will therefore not request your consent before placing this cookie).</i> |
| PHP Server default cookie | PHPSESSID  | <p>Server default cookies are known as "sessions". The website in this case stores a single cookie on the browser containing a unique Session Identifier. The session Identifier is used to match the request with the data stored on the server. This cookie is used to store data such as: authentication data, user preferences, the content of a cart in an e-commerce website</p> <p>This cookie collects information in an anonymous form.</p> <p>Session cookies: These allow our website to link your actions during a particular browser session. These expire each time you close your browser and do not remain on your device afterwards.</p>                       | <i>Essential (we will therefore not request your consent before placing this cookie).</i> |
| Paid on Results           | visitor_id | <p>Paid on Results is an affiliate network site which connects affiliates and publishers to Galaxy Connect so that they can promote and drive traffic to our website. Customers that are sent to our website and purchase through an affiliate link will be tracked using this cookie so that affiliates can earn commission on all sales sent through their link for the duration of the cookie.</p>                                                                                                                                                                                                                                                                           | <i>Essential (we will therefore not request your consent before placing this cookie).</i> |

|                   |                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                           |
|-------------------|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
|                   |                               | <p>This cookie collects information in an anonymous form.</p> <p>Session cookies: These allow our website to link your actions during a particular browser session. These expire each time you close your browser and do not remain on your device afterwards.</p> <p>Persistent cookies: These are stored on your device in between browser sessions. These allow your preferences or actions across our website to be remembered. These will remain in your device until after 30 days of inactivity or you delete them from your cache.</p> |                                                                                           |
| Framework Cookies | XSRF-TOKEN<br>Laravel_session | <p>This cookie collects information in an anonymous form.</p> <p>Session cookies: These allow our website to link your actions during a particular browser session. These expire each time you close your browser and do not remain on your device afterwards.</p>                                                                                                                                                                                                                                                                             | <i>Essential (we will therefore not request your consent before placing this cookie).</i> |

### How to turn off all cookies and consequences of doing so

If you do not want to accept any cookies, you may be able to change your browser settings so that cookies (including those which are essential to the services requested) are not accepted. If you do this, please be aware that you may lose some of the functionality of our website.

For further information about cookies and how to disable them please go to the [guidance on cookies](#) published by the UK Information Commissioner's Office, [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org).

**How to contact us**

We have appointed a data protection officer (DPO) who is responsible for overseeing questions in relation to this cookie policy. If you have any questions about this Cookie Policy, please contact the DPO using the details set out below.

Full name of legal entity: Galaxy Connect Limited

Email address: [gdpr@galaxyconnect.co.uk](mailto:gdpr@galaxyconnect.co.uk)

Postal address: Galaxy Connect Limited, Unit 7, Apollo Park, Apollo Lichfield Rd Industrial Estate, Tamworth, B79 7TA

Telephone number: 01827 307 777

**Changes to this policy**

We may need to make changes to this Cookie Policy periodically, for example, as the result of government regulation, new technologies, or other developments in privacy laws. You can see the most up to date Cookie Policy by checking our website.